“The practice of peace and reconciliation is one of the most vital and artistic of human actions.

Thich Nhat Hanh

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I AM PEACE
CERTIFICATION

Transforming Cultures
Designing the Future

Professional Competencies

Explore and discover the causes of conflict. Develop a methodology of resolution. Sharpen your personal awareness and sensitivity for your communities, and with proper conflict resolution skills, you will be able to prevent conflicts and their major negative consequences. Your competence in specialized techniques such as:

-identifying
-analyzing
-managing
-mediating
-resolving
conflict will consequently promote peace.

"If an expert says it cannot be done, find another expert."

– Shimon Peres

MODULES

COACHING SKILLS

Module 1
Accelerated Tools for the Coaching process
- Personalities and behavior
- Accelerators of the Coaching Process
- Relationships
- Customer Service
- Motivations (What, how and why?)

PRACTICAL COACHING

Module II
Introduction to Practical Coaching
- What is Coaching? How to apply it
- Improve your leadership with coaching
- Basic Coaching skill
- Learn the Coach Everything MODEL : AGIL, PRACTICAL AND MOTIVATING

CONFLICT RESOLUTION

Modulo III
- Emotional Intelligence
- Uses and applications of Verbal and nonverbal communication
- Elements of Conflicts
-Types of conflicts
-Strategies to solve conflict
- Coaching and conflict management
***** Complementary Topics *****
- Coaching and Conflict Resolution
2 complementary disciplines
- Coaching sessions